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Soonse Fox Phillips has written profiler delightful story with just the right mix of humar and suspesse. While Internal auditors face ethical dilemma in the real world on a routine basis. Phillips' protospretic classes lots of ethical boundaries to purish the bad give, bit still comes across as endeaning and Blobbe * Challe Wright, Former Head of Internal Audit et American Automs

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The IIA's Focused Conference: Consulting — **Risks and Rewards** for Internal Auditors

The IIA has initiated a new conference series, Focused Conferences, dedicated to examining today's most important issues. This year's topic, consulting, is as old as it is new. Consulting has been a part of internal auditing for years, but it is just beginning to be considered a real service. Still, many internal auditors are confused about what consulting really is. Many view consulting as a way to build new relationships with customers and encourage them to continually seek internal audit coursel. But how do you make the transition from offering traditional internal audit services to providing consulting services? What are the objectivity and independence issues that govern comulting? How do you identify consulting projects?

This Focused Conference presents a unique opportunity to learn the antigers to these duestions. as well as the theory and the practical uses of consulting services. We've assembled some of the most successful practitioners to guide you and your staff through the process of starting or improving a consulting practice. This timely conference will:

- · Define the consulting auditor's roles and responsibilities.
- · Explain how consulting and assurance are interrelated.
- · Demonstrate how to resolve conflicts that newcomers may encounter.
- · Assess your consulting capacity and skills. · Tallor recommendations that best suit your
- business environment.
- · Explain how to manage the risks involved and take advantage of the rewards.

18 CPE hours available US \$895 IIA members US \$1,045 Nonmembers

Sunday, October 20

P-00 AM-4-00 AM Optional Workshop, 6 CPE hours available US \$345 8A members/ US \$365 Nonmembers

UIS 1 Implementing The New Standards

Renard Tars CH, CDA Phinthese Robard Tarris Associates

The interval audit profession is changing. The profession has a new definition and a new set of professional etasdards. Whether you are storting up a new internal audit they or looking to advance at existing one, this workshop is for everyone that wants to add more value to what they can being to which management, disectory, and other stakeholders. Recent events have organizatees locusing on how they can address the need for more effective controls and better corporate governance. This workshop is intended to give particly passs not only as undentanding of the new Prolessional Practices. framework but also an understanding of how internal aufiting can be a proactive partner with management and the loard in achieving the posity of the organization.

WS 2

Project Countdown: Managing Time, Costs, and Requirements

Charley Golden, CDA, CESA, CGAP Alamaser of Conferences. The Statistics of Internal Auditors

Racy Mantaurts, CEA, CCS4, CC4P Manager of Educational Products, The Institute of Internal Auditors

Be reparting in today's competitive corporate environment. More and more organizations are usking employees at all levels and in all job functions to participate on project teams, Altend this stimulating interactive program and leave how so use reviect management converts, such as score atalements. critical paths, shik assessment, stade-off triangles, and Gentl charts, to bring a project in on time and within budget. Own't miss out on this one-day business structures offering non-map action. When the day is over, you will the ublic to:

- · Define the five her processes of project management.
- · Explain the imple countains of project management decisionmiking time, cost, and regularization.
- · Explain the purpose and importance of the project management tools. · Describe effective team behaviors for managing and controlling
- a protect-communicating effectively, gaining and managing. estenest, and resolving coeffict - and explicit the use of these beforeigns within the Marn.
- · Explain effective team responses to scope crosp and changing expectations.
- · Understand how to anens a project's utilizate success.

Monday, October 21

8:30-10:00 A.M. **Conference** Opening Comments

GS 1

The Challenges Associated with Consulting

Edvard J. Robinson, Jr., CON Protitive; Advanced Marketing Concepts When it comes to auditing and consulting, profes stotals can experience many highs and lows with they clients. In that regard, whether we docum turitiess, auditing, consulting, or life, we'll find conduction. Robinson will share with or tonic dos and don'ts that can level the peaks and valiers we consisting encounter and minimize

challenges we have in the consulting world. This session will help participants provide added valto that diets.

10-00-10-10 a.m. Networking Break

10:30-11 d5 am CS 1-1

Elended Engagements: Assurance and Consulting Oregory Hit, CD4, CD4

Audt Supervisor, Photocle West Consulting has become a popular item and internal auditors, that ito we have to always

between computing and the more studios ance audit? In more hutanon, it may be e to take the best of both to provide positiv meaningful results for management and th constitutive. This presentation will compeattributes of assurance and consulting as advantages and disadventages of each, at one can complement the other. Use all th in your toelbox and combine the philo of assurance and contailing audiling in y fuinte engagementd

CS 1-2

Implementing a Successful P Novent L. Aslinkin, CIA, CPA, CBA

Chief Auditor, Chiblendore Corporate Now that consulting is part of the Inmission, have you wondered how to tand service assing in your organization restire, you will hear the essential e for developing and implementing a consulting approach. Issues pertainly malagement boy in, making the to



Orlando, Fla. October 21-23, 2002

The Institute of Internal Auditors

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Monday, November 4

\$ 10-1000 a.m.

65 1

How Small Audit Shops Can Deliver Quality Services While Cotting Costs Alise L PER CPA, CISA

Audi Service Manager, Firmi National Accilentar Laboratory This sension will address quality inp This results will address quarty represented processes that are possible with a small staff and limited budget. Plait will discoss the meaning of quality and quality measurements, is addition, do will dentify usine of the challenges and how have whoo implementing different tarties. Participants should be remained to contribute to this services, so that they can leave specific information to promote topportroport in their small adde doops.

10:00-10:10 a.ml Networking Terrals

10:10-10.41 a.m.

CS 1-1 Effective and Efficient Auditing

with a Small Team Isles 71 Maldare C PH, CMA

Director, Internal Analit, Allergun, Inc. Do you have a small sudit doop that is looking to standarding the effective sense Are you looking for anys to loverage your mult resource? Are the mult consulting and upper management adding you to do more with the name or less resourcest 11 so, the sec sizet in for you. Lease how the three person mall? team at Alexan, Inc. is using co-scotting, exchange suditors, this based andit planning, and other techniques to exchange their effective expand the arrivers they provide. A small and team does not have to mean a stual horse. This stualue will show how one company's internal audit department has here able to expand to keeus with a incide diff.

CS 1-P **Providing Information the Audit**

Committee Wants to Know: Even If They Are Not Sure What That Is Robert A. Hilby, CIA, CPA

Deschor of Internal Andr. American Eamlier Bearrante Group Audit concentitions and management durit always

wan for sale information. Scoretimes, and mittees are even assure as is what it is they really must or read to know. Hilly will doesn't how by ursuaged the audit reporting process to the audit committee in only to part their methods without tareffecting the department's activity to management. Beat of all, the proven techniques that he will share with you will not require any additional re-

11:45 a.m.-1:00 p.m.

100-110 8.08 **Protecting Business Integrity**

65 2

Mulicul Drawin

210-240 p.m.

Networking Invol-

2:40-1:50 p.m.

CS 2 1

J. Michael Peppers, CLA, CPA Olic/ Audit Decision, University of Texas One needs to go no harfuer than the current headlines to be reminded of the value of corporate

integrity. New and different rules for internal andwill anishil slove with anticipant charges in the business environment. This proceed sensors will nyiew high-profile cases and identify lessons that small addy departments can apply in from own settrain access of performance can apply a receiver over the train to persons for and overs lead such changes. Propers will show to his capacitron trainformating a compliance program for the Conventry of Texas System, one of the first and largest in United States the company market the internal and it function and

Geg IBL CTA, CPA

es transmerent i sensitions regin la be responding to a different soft report than the one you soft they Do codies meetings on reports result in little agree-**QAR Solutions for Small Audit Shops** Cavilia G. Saurant, CEA, CCSA, CGAP, CISA Denoter of Internal Audit, PSS Mixeld Mixleyl, Inc. Quality another reviews (DMR) are may required by the Stondards for the Professional Practice of Astronal limited resources may in compliance with this new requirements' to this sension, you will have proval information about the OAR concess, how the perrorise process can be used to keep QAB most loss and horse the range of a previous with independent milidation option can optimize your

CS 2-2 Elevating the Audit Function in a Small Audit Shop Alore G. Nichols, CIA

Aulting. But how can small sudit shops with

Smill soft three fact anisate challenges in today's hat charging revincenzer. Perhaps the protest challenge is determining what and/t practices will add the most value to an organization. Can the manager of a small shop with hashed scorenter keep up with the daily workload. What is presented id he given to adding value services? What is the real cost if a small shop takes the anomanest and control will assessment workshops out of the hadget in an effort to conserve time and resources In this sension we'll define makes added services. Participants self be instead to share their experieners and how fit hum the experience of others. Two will share ideas about elevating the sullt fare tion and orderabling the potential of post witall

05 3-1 Marketing a Small Andit Department Barboia C. Gorth, CEA Director of Internal Analit, Flagler System, Inc. The Breakers

How do you market your department where you also have another to perform, limited resources, and the on-going darks challenge of scoreing the expectations of management and your audit meanitheor This component will provide some unusual approaches to washering your writtenal and it is partment to businist your company wide exposure by letting others within

2:50-5:00 p.m.

department. Getth will explain which approaches work and which don't, as well as share ideas, methods, and useful tim far addresing rookers 05 3-2 Communication and Negotiation Techniques

Audit Superviser, Pienacle Mint

mete on what actions are recovery? As auditors, we want to crean positive change at our reperiorations. How tan we focused must effortive to regoriating change based on the would of our audits? Don't get styniaid by ineffective entromation to being an and lack of originating skills. Negotiating philosophies, grangies, and partice skill be addressed in this services as well as a review of classic pool communication print ciples. Specific applications to addit and consulting sit-nations will be provided. Become a sinilar sharps agent to pour organization by redunding your regotiation and elements atoms skills.

5:00-6:00 p.m. Account Horrpton

Meneur Intrust Ault AAA Calondi

8:10-10:00 a.m. CS 3 Ten Big Things Small Audit Shops Do Wrong

Joel J. Kumie CPA Managing Director: Deternal Analit Directory. AICS Training Institute

In this interruption priority. Knowle who has reported as with look large and small study deeps, will shart some investance their relative of their existing element Scoul departments cannot operate the actic way that larger departments do. They have to be gookker, marter, and make do with was, har the most part, that stall departments and their staff can experiose their outs measure of anyone. This sension will highlight the grade that usual departments our achieve by learning whitestude

10:00-10:10 a.m. Wrateding Break 10:30-11:45 a.m. CS 4-1

A Four-Step Process to Creating Greater Value for Your Organization John R. Margan, CZA.

Portice Internal Andr Services Delatty Dr Toucht Orating value to your experimeters through internal sualit is no frager a concept, it's accordentation from senior management and the audit consultive. In this sensor, Morgos exantores this exportation challenge with a long way proving that analysis internal and t functions can use as a madiotic self-assessment. This is an excellent approach for evaluating the many aspects of the internal audit practice loose philosophy to drifts rry Morgan will also share best practices used by some of the next normalial internal and theretican across

CS 4-2 **Evaluating Audit Platforms for Small** Organizations

Company

Letting Boorne Press, CIA, CTE Director Internal Audit Services, H.E. Butt Generaty

Not all and i proge have the staff or the bodget lot the high such tools available to build the fact walls pro-gram. In this analyse, you will review the incomptoorthods used by a small and t shop to manage the incluent rend by a mean and energy to enough an and program. The preprint rest and by a staff of its representation overpary, this well decover how the molit group occurred pair acceptant book to reatignable makes the mult accents land report to the mult inside committee; effectively and effectively perform paperies and the capture, treek, and report an and it server, and train the analy staff. Its her correct capacity Herrers-Price will assess the need of the organization and takes a program to build the sponific mode of the small and a drop.

11:45 a.m 1:00 p.m.	240-3:50 p.m.
landi	CS 6-1
100-210 p.m.	Generating Big
CS 5-1 Implementing a Self-assessment Program in Your Small Audit Department	Senall Staff Richard E Chanfe CCE/A Vier Preadent, Lia Internal Auditory
Gory Lawrens, CJA, CPA, CGPM Doyner of Internal Audit, Secondoh Chathaw County Barel of Education Lawrence discusses for problem faced by the internal	The laggest challer marking a flog loop lenge and offices o in any inchastry. C
and infragations of the Search Chathese Course Found of Education in implementing is survey based Coursel for assessment CARA parents. Participants will have have been call transform and the CIA protocol to suff 10 sequence school locations, while due sovering and an instruct of papersane. Journane, and search effect of parentees for a Syste softline engelatation with System (address). The unside well develop the goodfle step in the CA parents, what implementation goodflow that us the overroom, the sourchanton (first inspirate), and the risks ve the basedba of CAA to acids on studies for the transfer ve the basedba of CAA to acids on studies for the theory for the softly of sump CAA to acids on studies for the theory for the softly of sump CAA to acids on studies for the theory for the softly of sump CAA to acids on studies for the theory for the softly of sump CAA to acids on studies for the theory for the softly of sump CAA to acids on studies for the theory for the softly of sump CAA to acids on studies for the theory for the softly of sump CAA to acids on studies for the theory for the softly of sump CAA to acids on studies of subject to the theory for the softly of sump CAA to acids on studies for the softly of the theory for the softly of the softly	of they impute on direct point of stochaipure and potential big tay relates for expan- big toppertunity big toppertunity b
05 5-2	John H. Kayi
Saving Resources Through Automation J. Min Jacks, CJA, CPA Andli Mongot Terriere Insumer Powerte Kolos, CPA Andle Consultant, Forenero Joneseou	Division, Juss Orientita Tan Indicagnetice will faillow th
This part revenued a suff basic point CEO. She names to Know when rathe years and/or have addressed in the fuel series, what have never reported, the sugnificance of the basic series of the series of the series of the series and basic distances are writted. The she shows much basic series of the series of the series of the series are the series of the series of the series of the series are the series of the point of the years of the series of the years to provide a series of the series of the series of the years to provide a series of the series of the trends of the thermane, we consider a latter series of the trends of the thermane, and the series of the trends of the thermane, and the series of the trends of the thermane series of the laster and the trends of the thermane series of the series of the trends of the thermane series of the series of the trends of the trends and the series of the trends of the thermane series of the series of the trends of the thermane series of the series of the trends of the thermane series of the series of the trends of the and the series of the and the series of the series of the and the series of the series of the trends of the and the series of the and the series of the and the series of the series of the and the series of th	Tringel and wing arms welfare ma proving pla consisting law demon 3190–52 ES 4 Being a Child Arman Arman Arman Arman Arman Arman Arman Arman Arman
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Networking Break	August and a second sec

Tuesday, November 5



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Thank you to our adri

ins W. Cranz, CDA, CPE, CPEA

hally 1 Dia, CDA. Vice President, Andreag Income AUX T Resident

This is became moment with the link at the chapter level in Chicage," and Seny McPhiling, CA, a former channes of the Load and the current dises of the Advocacy Adveces Group. "I maily antientbod how much of a ghttal impact i could make as a velocities when it mut with the audior general in Taleast. He worked to should pain-ment audiors in his county and Laurked with how and imadeactions shall be long. The IAN COAP many th Tareast. Wat a great hering at was when the ad an Caren together?" and Selty.

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The UA has 21 anterextuand commuters that an charged surface for mention and work to enable The function to rook the charging needs of the profession. These commutees amint The UA in the deconcormaling process to providing information, recommending coarses of action, and undertaking specific projects or node. Approximately 400 members provide graduance and direction through their participation on these communes.

In addition, another 5000 0.5 members around the phylic are discovering that giving hack matums both the person and the profession. These solutions obtain their time every day to keep their chapters and institutes naming anothly, is cruit may members, write attacks for necessionary, and participut in research projects.

One of the great 008 0864812ATION . OUR LEADERSHIP . 008 PEOPLE back is that it is for everyone invo different ways to talent to The IIA. The IDF1 Government Report was devolved a provide plane communication about with themp decisions and actions. This helce-year sammanication suggiversuits existing efforts education plant contrictive decisions and reports on The GA's Medyear Meetings That 5 November and the convertible meetings that BA's International Conference such year. Mon that 200 members representing 1 attended The UKs North American Cardwerze in May in Orlantis, Fig., USA, semilaration is the incoming shaph affears and offers training and leadership. Many without all professionals at the test responds to fellow rules overral as White Two solutioning industrials war 2007 with The UA's most prostigrous are Actus Thomas, the Valle Z. B. Distriganted Servi scopping a membr tectory gld

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ame as any other rule or policy (pets, nois excessive trash). Smoke-free policies are argely self-enforcing and complaint-based. moking policy is less of mediating disputes bet s is the only effective way to polation from the harmful e policy had a pos effect on occupa

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How do I implement a smoke-free policy to receive FAA Smoke-Free Certification?

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ENFORCEABLE.



GOOD BUSINESS. smoke-free apartment can be turned over ore quickly, reducing down time and getting

FAA Smoke-Free tifamily Housing Certification

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How do I obtain an FAA Smoke-Free Certification application? How do I apply for FAA Smoke-Free Certification? To apply for certification, send the co

If my application is incomplete, is it possible to make revisions?



How can I make residents, potential residents, guests, and staff aware of the apartment community's FAA Smoke-Free Certification?

How do I enforce a smoke-free policy to keep my FAA Smoke-Free Certification?

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If an apartment community enacts a smoke-free policy, is that discriminating agains smokers?

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When does an FAA Smoke Free Certification expire?



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